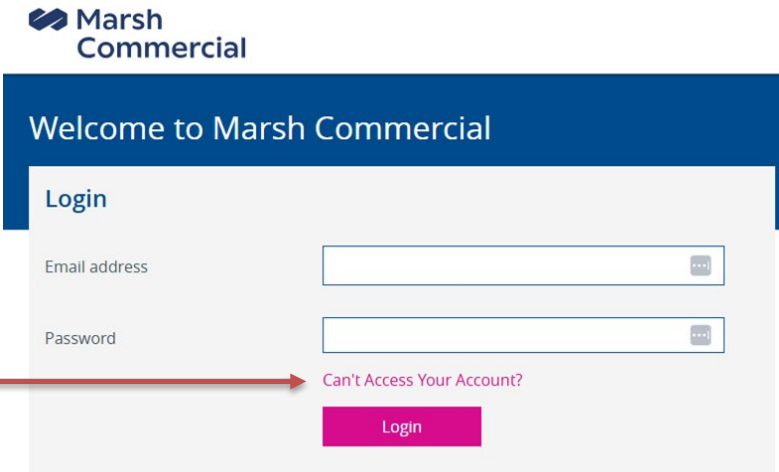


Reset your Marsh portal password

Step 1: Can't access your account?

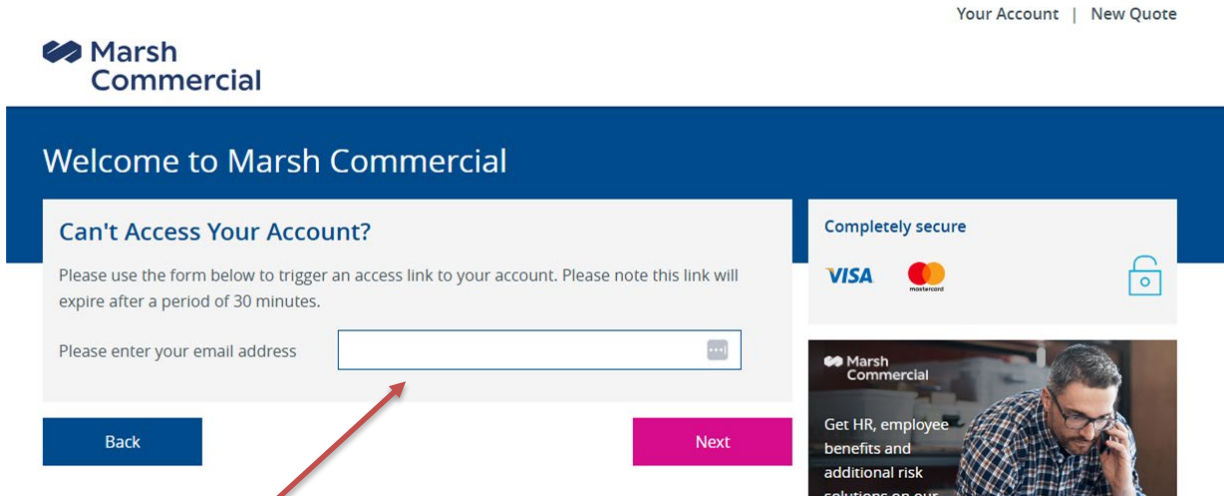
There are multiple ways to access the link to reset your password:

From the login page.



The image shows the Marsh Commercial login page. At the top, the Marsh Commercial logo is displayed. Below it, a blue header reads "Welcome to Marsh Commercial". The main content area is titled "Login" and contains two input fields: "Email address" and "Password". Below these fields is a pink "Login" button. To the right of the "Password" field, there is a link that reads "Can't Access Your Account?". A red arrow points from the text "Select 'Can't access your account?'" to this link.

You will be taken to the 'Can't Access Your Account?' page.



The image shows the "Can't Access Your Account?" page on the Marsh Commercial portal. At the top right, there are links for "Your Account" and "New Quote". The Marsh Commercial logo is on the top left. The main heading is "Welcome to Marsh Commercial". Below this, the section is titled "Can't Access Your Account?". It contains a message: "Please use the form below to trigger an access link to your account. Please note this link will expire after a period of 30 minutes." Below the message is an input field for "Please enter your email address". A red arrow points to this input field. At the bottom left is a blue "Back" button, and at the bottom right is a pink "Next" button. To the right of the form, there is a section titled "Completely secure" with logos for VISA and Mastercard, and a padlock icon. Below this is a promotional image of a man talking on a phone, with text that reads: "Get HR, employee benefits and additional risk solutions on our".

Enter your email address and select 'Next'.

Or

Your Marsh contact can send you the 'Reset your password' email.



[Call Us](#)

Click the link found in this email



Reset your password

We have received a request to reset your Marsh Commercial Portal password.

To reset your password, please click on the link below.

[Reset Password](#)

Kind regards,

The Marsh Commercial Team

Step 2: Multi-factor authentication

After clicking the link, you will be taken to the Marsh Portal.

We have now added multifactor authentication as an extra level of security for your account. You will be able to obtain an access code either via email or SMS if you have provided us with a valid mobile number.

Welcome to Marsh Commercial

Multi-factor Authentication

Multi-factor Authentication has been enabled for this portal. In order to log in you will need to enter an access code sent to you via SMS or email.

Once a code has been generated it will be valid for a period of 30 minutes.

I'd like to receive my access code via:

Email to @marsh.com

I don't have access to either of these methods

Click the available option.

Multi-factor Authentication

Multi-factor Authentication has been enabled for this portal. In order to log in you will need to enter an access code sent to you via SMS or email.

Once a code has been generated it will be valid for a period of 30 minutes.

I'd like to receive my access code via:

Email to @marsh.com

I don't have access to either of these methods

SEND CODE

Select 'Send code'.



You will be able to amend these details after your first log in.

If you are unable to receive an email or SMS at the details presented please contact your Marsh advisor or send an email to: help@marshcommercial.co.uk and we will be able to update the details for you.

Once a code has been generated it will be valid for a period of 30 minutes.

I'd like to receive my access code via:

Email to @marsh.com

SMS to 0

I don't have access to either of these methods

Please contact our support team at help@marshcommercial.co.uk.

Your authorisation code will now be sent to you on email or SMS.

The portal will display a confirmation message that the code has been sent.

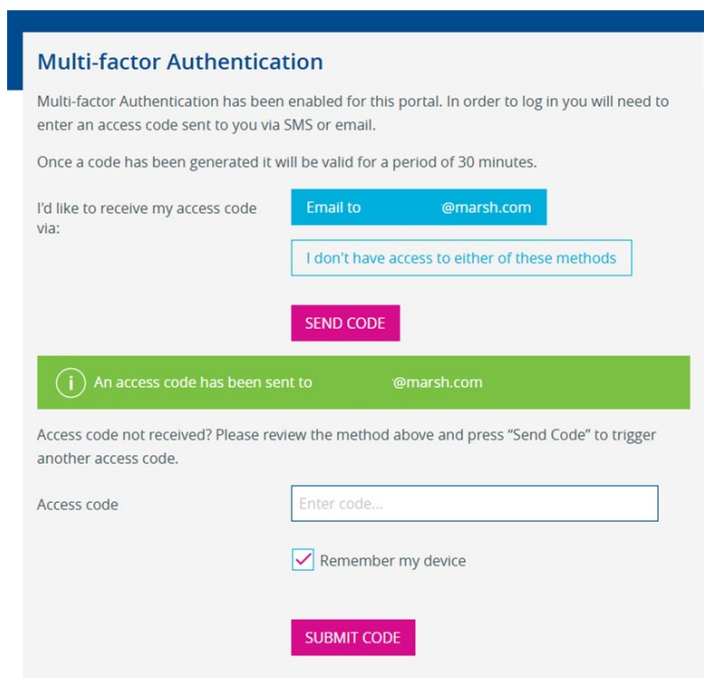
A box to enter the code will also appear.



Do not close this page.



Check the 'Remember my device' box and you will not need to complete multifactor authentication again within 24 hours.



Multi-factor Authentication

Multi-factor Authentication has been enabled for this portal. In order to log in you will need to enter an access code sent to you via SMS or email.

Once a code has been generated it will be valid for a period of 30 minutes.

I'd like to receive my access code via:

Email to

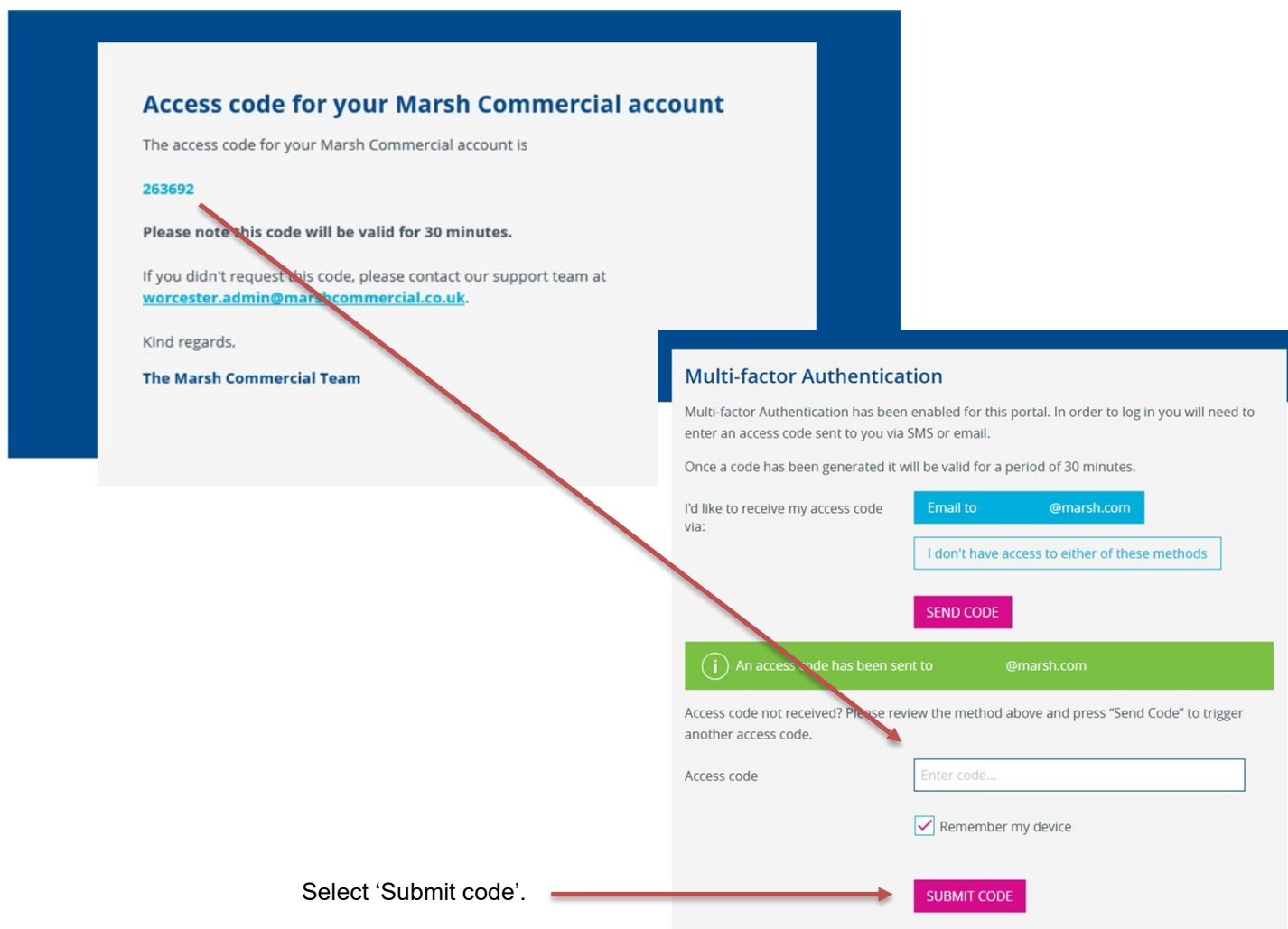
i An access code has been sent to

Access code not received? Please review the method above and press "Send Code" to trigger another access code.

Access code

☒ Remember my device

Once you receive the code enter it into the 'Access code' box on the open portal page.



Access code for your Marsh Commercial account

The access code for your Marsh Commercial account is

263692

Please note this code will be valid for 30 minutes.

If you didn't request this code, please contact our support team at [worchester.admin@marshcommercial.co.uk](mailto:worcester.admin@marshcommercial.co.uk).

Kind regards,

The Marsh Commercial Team

Multi-factor Authentication

Multi-factor Authentication has been enabled for this portal. In order to log in you will need to enter an access code sent to you via SMS or email.

Once a code has been generated it will be valid for a period of 30 minutes.

I'd like to receive my access code via:

Email to

i An access code has been sent to

Access code not received? Please review the method above and press "Send Code" to trigger another access code.

Access code

☒ Remember my device

Select 'Submit code'.

Step 3: Set password

You will now be taken to the set password page. Enter your desired password in the 'New password' box.

To keep your account secure, please create a password that meets the following criteria:

- At least 10 characters long
- Includes at least one uppercase letter (A-Z)
- Includes at least one lowercase letter (a-z)
- Includes at least one number (0-9)
- Includes at least one special character (e.g., !, @, #, \$).

Welcome to Marsh Commercial

Set password

To keep your account secure, please create a password that meets the following criteria:

- At least 10 characters long
- Includes at least one uppercase letter (A-Z)
- Includes at least one lowercase letter (a-z)
- Includes at least one number (0-9)
- Includes at least one special character (e.g., !, @, #, \$)

New password

Confirm new password:

Back

Next

Re-enter your password in the 'Confirm new password' box and select 'Next'.

You will now have access to your Marsh portal account.



[Your Account](#) | [New Quote](#) | [Contact us](#)

[Call Us](#)

Your Marsh Commercial Account

Test Account
Account reference 123456789




Multi-factor authentication (MFA) is here
It's important that the email address and mobile number in your Account security details are up to date
[Edit Account security details](#)
[What is MFA?](#)

Need to ask a question about your account?
Speak to an advisor.
[Contact us](#)


Completely secure




Policy & Payments | Documents | Claims | Working with Insurers | Regulations & Requirements

 Your policies

 Your payments

 Your Password has been changed.

No open quotes
[Get a quote](#)

No open policies
[Get a quote](#)

Your renewals
Your renewals will be displayed here once available



Get HR, employee benefits and additional risk solutions on our new digital marketplace.
[Find solutions](#)

