

Accessing your Marsh Portal for the first time

Step 1: Welcome email

You will have received an email welcoming you to your new Marsh Portal.



All emails received during the set-up of your account will come from: no-reply@secure.marshcommercial.com

Click the link found on this email and you will be taken the Marsh Portal.



[Call Us](#)

Get started with your Marsh Commercial Portal

You're only a few steps away from managing your policy and documentation online. Secure access to your information is our top concern, so to get started, please click the link below.

[Register](#)

Kind regards,

The Marsh Commercial Team

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If you have not received your welcome email:



- Please first check your junk folder.
- Contact your Marsh advisor who will be able to reissue the email.

Step 2: Multi-factor authentication

After clicking the link, you will be taken to the Marsh Portal.

We have now added multifactor authentication as an extra level of security for your account. You will be able to obtain an access code either via email or SMS if you have provided us with a valid mobile number.

Welcome to Marsh Commercial

Multi-factor Authentication

Multi-factor Authentication has been enabled for this portal. In order to log in you will need to enter an access code sent to you via SMS or email.

Once a code has been generated it will be valid for a period of 30 minutes.

I'd like to receive my access code via:

Email to @marsh.com

I don't have access to either of these methods

Click the available option.

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SEND CODE

Select 'Send code'.



You will be able to amend these details after your first log in.

If you are unable to receive an email, or SMS, at the details presented please contact your Marsh Advisor or send an email to: help@marshcommercial.co.uk and we will be able to update the details for you.

Once a code has been generated it will be valid for a period of 30 minutes.

I'd like to receive my access code via:

Email to @marsh.com

SMS to 0

I don't have access to either of these methods

Please contact our support team at help@marshcommercial.co.uk.

Your authorisation code will now be sent to you by email or SMS.

The portal will display a confirmation message that the code has been sent.

A box to enter the code will also appear.



Do not close this page.



Check the 'Remember my device' box and you will not need to complete multifactor authentication again within 24 hours.

Multi-factor Authentication

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Once a code has been generated it will be valid for a period of 30 minutes.

I'd like to receive my access code via:

Email to

i An access code has been sent to

Access code not received? Please review the method above and press "Send Code" to trigger another access code.

Access code

☒ Remember my device

Once you receive the code enter it into the 'Access code' box on the open portal page.

Access code for your Marsh Commercial account

The access code for your Marsh Commercial account is

263692

Please note this code will be valid for 30 minutes.

If you didn't request this code, please contact our support team at worcester.admin@marshcommercial.co.uk.

Kind regards,

The Marsh Commercial Team

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Access code

☒ Remember my device

Select 'Submit Code'.

Step 3: Set password

You will now be taken to the set password page. Enter your desired password in the 'New password' box.

To keep your account secure, please create a password that meets the following criteria:

- At least 10 characters long
- Includes at least one uppercase letter (A-Z)
- Includes at least one lowercase letter (a-z)
- Includes at least one number (0-9)
- Includes at least one special character (e.g., !, @, #, \$).

Welcome to Marsh Commercial

Set password

To keep your account secure, please create a password that meets the following criteria:

- At least 10 characters long
- Includes at least one uppercase letter (A-Z)
- Includes at least one lowercase letter (a-z)
- Includes at least one number (0-9)
- Includes at least one special character (e.g., !, @, #, \$)

New password

Confirm new password:

Back

Next

Re-enter your password in the 'Confirm new password' box and select 'Next'.

You will now have access to your Marsh Portal account.

Your Marsh Commercial Account

Test Account
Account reference 123456789

Multi-factor authentication (MFA) is here
It's important that the email address and mobile number in your Account security details are up to date.
[Edit Account security details](#)
[What is MFA?](#)

Need to ask a question about your account?
Speak to an advisor.

Contact us

Policy & Payments Documents Claims Working with Insurers Regulations & Requirements

- Your policies
- Your payments

No open quotes
[Get a quote](#)

No open policies
[Get a quote](#)

Your renewals
Your renewals will be displayed here once available

Completely secure

Marsh Commercial

Get HR, employee benefits and additional risk solutions on our new digital marketplace.

Find solutions